



Kawasaki Motors Europe N.V. UK branch

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Mr. [REDACTED]

[REDACTED]
U.K.

PRODUCT ID No	DAA40
GB017284	
MODEL	
ER650A6S	
VIN/HULL/ID No.	
VEHICLE REG No.	

26/7/2007

Dear Kawasaki Owner

In recent months there have been some reports regarding alleged problems with the frame on the ER-6n. As a responsible manufacturer Kawasaki has taken these reports very seriously. After careful investigation and testing, we were able to determine the problem was related to installation of aftermarket mushrooms (side protection dampers). Consequently Kawasaki has taken the following steps to ensure customer satisfaction.

Caution regarding aftermarket mushroom installation.

The above mentioned investigations and testing have shown that aftermarket mushrooms may have an adverse effect on the frame due to their weight, shape, mounting location and so on. This can introduce high vibration levels into the engine mount, which, particularly with the right hand side engine mount, could result in high stress and possible tearing of the weld or bracket.

We strongly recommend that you follow the advice given in the Kawasaki Warranty Booklet's terms and conditions (reproduced below) regarding non-original accessories and/or parts. Genuine Kawasaki Mushrooms have been tested by the factory for their performance and are covered by Kawasaki's warranty.

"Warranty Exclusions (extract)

Kawasaki will not accept responsibility if, in its sole opinion, the part or parts require repair or replacement as a direct result of:

- a) Alteration from standard specification in a manner which affects the performance, durability or safety of the product or any of its component parts or genuine Kawasaki accessories. E.g.:
 - i) The fitment of non-genuine Kawasaki parts or accessories, unless these are recommended or approved in writing by Kawasaki;
 - ii) Modifications or adjustment not recommended or approved in writing by Kawasaki."



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Replacement campaign for genuine Kawasaki accessory mushrooms.

Investigation has also shown that the early design of the genuine mushroom kit did not have sufficient strength and as a result the right hand mushroom mounting bracket may crack. In addition, in spite of the fact that frame related problems have only occurred where aftermarket mushrooms were fitted, Kawasaki has decided to redesign their mushroom kit to further reduce vibration levels and eliminate the possibility of these problems occurring in the future.

Accordingly it was decided to replace all mushroom kits sold for ER-6n models. Subsequently Kawasaki and CFPS (supplier of the genuine Kawasaki mushroom and manufacturer of the TopBlock branded mushrooms) have joined forces to replace the Kawasaki and TopBlock kits. All eligible kits will be replaced with the new type Kawasaki kit.

If you have a genuine Kawasaki mushroom kit (P/No. 123CPS0007) or a TopBlock kit (P/No. RLK15) fitted to your ER-6n please make an appointment with your Kawasaki dealer for replacement of the parts. The work will take around half an hour to complete and will be carried out free of charge.

If you no longer own the machine detailed in this letter, please URGENTLY complete the relevant details overleaf and send it back to us in the FREEPOST envelope provided (no stamp required).

We apologise for any inconvenience this matter may cause but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki machine. If you have any further questions about this recall action please contact either your local Kawasaki dealer or phone Kawasaki Customer Hotline on 01628 856750.

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